

# Jump Starting Stars Innovation: Moving Beyond Governance & Accountability

$$GTS^5 + E^5 = DNA^5$$

**STRATEGIC PLANNING  
PROBLEM-SOLVING  
& ACTION PLANS**

**DAILY WORK**

WHICH MEMBERS?      WHICH PROVIDERS?

WHAT ARE THEIR BARRIERS?      WHAT ELSE DO WE KNOW?

Go to See  
Grasp the Situation  
Get to Solution  
Get to Sustainability  
Get to Stretch

**Discipline  
& Accountability**

Everybody  
Everyday  
Engaged  
Enlightened  
Empowered with Empathy

**Just Get Started!**

## STRATEGY JUMPSTART

Leaders Drive Stars Innovation

### ANCHORED BY:

Activity: Monthly Leader Session  
Artifact: Stars Dashboard & Workplan

## QUICKSTARTS

Focused, Rapid Problem Solving

### ANCHORED BY:

Activity: Rapid Action & Progress  
Artifact: 1-page A3/PDSA

## TACTICAL KICKSTARTS

Design and Implementation

Action | Completion | ROI

- Lasts 6-18 months
- Focus on Alignment + Silo-busting
- Led by Stars Executive Sponsor
- Controlled inclusion of decision-makers with access to budget and resources and only enough SMEs to make informed progress
- Spend time on complex problems with the most risk, time or budget
- Concrete tollgates drive decisions
- Goal is decisions (go/no-go, barrier-busting, risk acceptance, change management, etc.)
- Leads to tasks/topics assigned to QuickSTART Facilitators for QuickSTARTs

- May last for weeks or months
- Overseen by an Executive Sponsor
- Led by QuickSTART Facilitator (Star Leader, Measure Owner or FireSRARter); includes Stars SME
- Volume and Prioritization Ratified by JumpSTART Team
- Anchored by biweekly review of A3 with JumpSTART and Stars Teams
- JumpSTART Team approval of A3 is Tollgate to move to design / launch
- May spawn multiple A3s as problems are analyzed
- Spawns Tactical KickSTARTs for implementation

- Lasts days or weeks (rarely months)
- Launched by QuickSTART Facilitator
- Progress and results reviewed weekly with QuickSTART Facilitator
- Launches with a clear, achievable assignment for action to solve a concrete problem identified during QuickSTART with progress expected within 1 month
- Volume ratified by JumpSTART team
- PDSA/A3 anchors the effort
- Team includes topically-competent personnel
- Includes Stars SME